



Mobility Scooter Problem Solving Checklist

- Scooter Not Working at all
 - *Check power indicator is on*
 - Check key is inserted and turned on
 - *Is battery fully charged*
 - Check Charger for correct lights
 - *Check that the manual disengage lever is positioned correctly.*
 - Reposition and turn key off and back on
 - *On pull apart scooters, check the battery box is inserted correctly*
 - Reposition and turn key off and back on

- Scooter slow and sluggish
 - *Is battery fully charged*
 - Put on charge and leave until lights indicate full charge
 - *Are tyres fully inflated*
 - Inflate to recommended pressure
 - *Batteries may need replacing after a number of years or long term heavy use*
 - Call Willaid for advise

Willaid Health Care Equipment Service
Hotline

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